Financial Policy

Martin Nelson Endodontic Group (MNEG) accepts all Dental PPO plans as an out-of-network provider. We cannot guarantee payment by your insurance company. If there is a balance after we receive insurance payment, the remaining amount is your responsibility and is due in full.

We charge a $125 consultation fee that may be covered, in full or in part, by your insurance. After evaluation, a treatment plan will be presented to you with an estimate of what your insurance may pay based on the information provided to us by you and your insurance carrier. Estimated co-payment for any treatment provided is due on the day of service. We will file a claim to your primary insurance as a courtesy.

MNEG accepts cash, checks and all major credit cards. We also offer financing options through Cherry and CareCredit. No-interest or deferred interest payment options through Cherry and CareCredit may be available (ask for details). We do not offer in-house financing.

After an insurance payment is received, the MNEG Business Office will reconcile the explanation of payment and you will be billed for any remaining balance. Claims denied due to patient ineligibility, benefit limits, or services not covered will also be billed directly to you. You may request a patient ledger of billed charges and payments at any time. Billing statements will be mailed out every 30 days until paid in full. You may pay your balance online using the Abella Pay payment link sent via text and email. Any checks received will be electronically processed. You may receive a phone call from our Business Office for balances 45-days overdue.

MNEG does not charge interest for amounts past due; however, we reserve the right to submit any unpaid accounts over 90 days to an outside collection agency. You are then responsible for a 27% collections fee in addition to the account balance.

If you receive a direct payment from your insurance company specifically indicated as payment for services rendered, it is your responsibility to remit the payment to MNEG. If you do not, MNEG reserves the right to submit the unpaid balance to an outside collection agency.

It is your responsibility to notify MNEG of any changes in insurance coverage, billing address, legal name, or referring doctor.

24-Hour Cancellation & No-Show Policy

If you miss your appointment, or do not call to reschedule/cancel your appointment with 24 hours' notice, you will be charged a non-refundable fee of $125.

By signing below, you acknowledge that you have read and understand the "Financial Policy" and the "24-hr Cancellation & No-Show Policy" for Martin Nelson Endodontic Group as described above.

Print Name: _____

Signature: _____ Date: _____